AirWatch Intelligent Hub Android Install Guide

This guide is for installing Intelligent Hub on iOS. This will allow you to receive JPS Apps and Email on your mobile device.

**Downloading the App**

1. [Install the Intelligent Hub app on your iOS device from your App Store](#)

![Intelligent Hub App Store](image)

**Enroll in MDM**

2. After the Intelligent Hub app installs, tap Open.
   Alternatively, you can open the Intelligent Hub app from your home screen by tapping the Hub app.
3. Enter your full JPS Email address (example: username@jpshealth.org)

username@jpshealth.org

4. You will be prompted to allow Hub to make and manage phone calls, push ALLOW
5. In the Username field input your JPS username and in the password, field input your password you utilize to sign into your JPS computer with

6. When prompted push Accept on the Mobile Management acceptance page

Terms and Conditions

Personal Mobile Device Management

Terms of Use

Introduction
As a member of the Tarrant County Hospital District 49® JPS Health Network Workforce (employee, contractor, medical staff, resident, volunteer, or student) or a member of the JPS Board of Managers (Board Member) who wishes to
7. Push I UNDERSTAND on the Privacy page

Your privacy matters.
VMware Workspace ONE collects information that is required to provide secure access to your work data and applications. Below you will find an overview of data collected by Workspace ONE and Hub to provide optimal performance, security and support.

For information about how your company handles information collected by Workspace ONE, please contact your company.

Contact your company’s IT administrator if you want to find out how to unenroll your device and discontinue access to this app.

Data Collected by Hub
Tap here for an overview of the data that this app may collect about device hardware, diagnostics and user information to function properly and to secure.

I UNDERSTAND

8. Push I AGREE on the Data Sharing page

Want an even better app experience?
Help us improve and develop new app features and functionality that will make you even more productive.

We would like to collect information about your usage of our app to better understand how users interact with our apps and how we can improve the app experience. We analyze this usage data in the aggregate and not in any way that identifies you. You can change this setting at any time.

For information about how VMware handles your usage data if you elect to share this data with VMware, visit http://www.vmware.com/help/privacy.html

I AGREE
NOT NOW
9. On the Activate device administrator page push ACTIVATE

Activating administrator will allow Hub to perform the following operations:

- **Erase all data**
  Erase the phone’s data without warning by performing a factory data reset.

- **Change the screen-unlock password**
  Change the screen-unlock password.

- **Set password rules**
  Control the length and the characters allowed in screen-unlock passwords.

- **Monitor screen-unlock attempts**
  Monitor the number of incorrect passwords typed when unlocking the screen and lock the phone or erase all the phone’s data if too many incorrect passwords are typed.

- **Lock the screen**
  Control how and when the screen locks.

10. On the Permissions page grant all needed permissions and push NEXT

Hub needs access to the following device capabilities:

- **Contacts**
  Used for runtime permissions related to contacts and profiles on this device.

- **Location**
  Used for permissions that allow accessing the device location.

- **Phone**
  Used for permissions that associate telephony.
11. Once enrollment has completed you should be brought back to your main page of your intelligent Hub App

Install additional services (not required for all devices)

Depending on your device, you may also need to install additional services to support the enterprise capabilities of your device.

You may see a message that says you need to enable installation of enterprise apps not available in the Play Store. Open the Settings app, enable Unknown sources (often in the Security settings) to allow installation of apps from sources other than the Play Store. Then, return to the installation.

If you are using a Samsung device:

You may be prompted to install the Samsung ELM app. If prompted, open with package installer and then tap Install.

After the app installs, the Activate device administrator screen displays. Tap Activate.

Agree to the Samsung KNOX privacy notice terms and then tap Confirm.

On some devices, information regarding how the Hub Enterprise Service interacts with your device is displayed across several screens. Tap Next to advance to the next screen. On the last screen, tap Install. If the Activate device administrator screen displays once again, tap Activate.