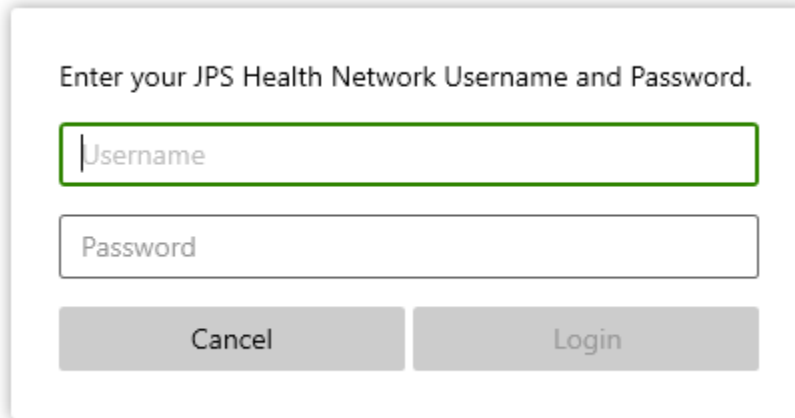


Using DUO with Horizon

1. Start the VMware Horizon Client and enter your JPS credentials (make sure you've already enrolled in Duo).



Enter your JPS Health Network Username and Password.

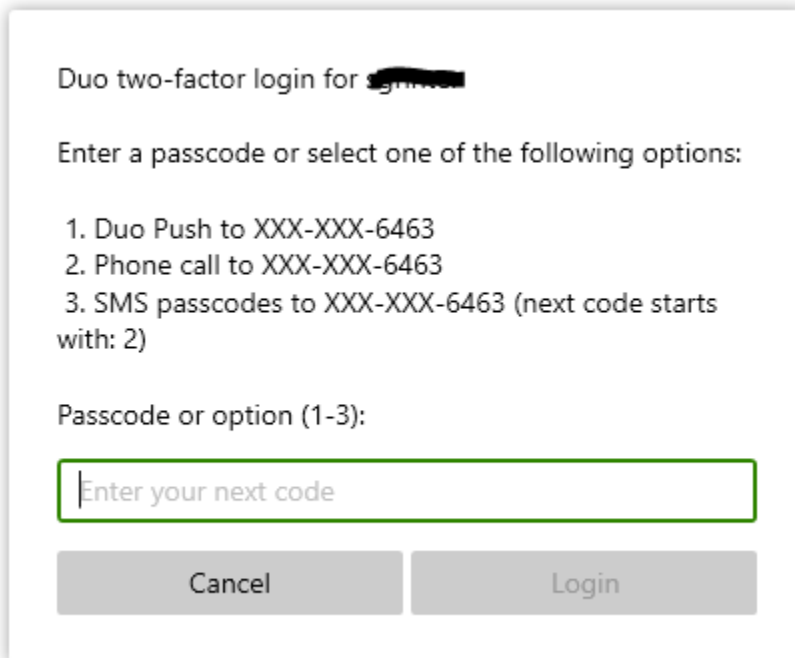
Username

Password

Cancel Login

This screenshot shows a login dialog box with a title "Enter your JPS Health Network Username and Password." It contains two text input fields: "Username" and "Password". Below the fields are two buttons: "Cancel" and "Login".

2. After you enter your username and password, a second window displays the Duo challenge prompt, listing your available factors (or an enrollment URL).



Duo two-factor login for [redacted]

Enter a passcode or select one of the following options:

1. Duo Push to XXX-XXX-6463
2. Phone call to XXX-XXX-6463
3. SMS passcodes to XXX-XXX-6463 (next code starts with: 2)

Passcode or option (1-3):

Enter your next code

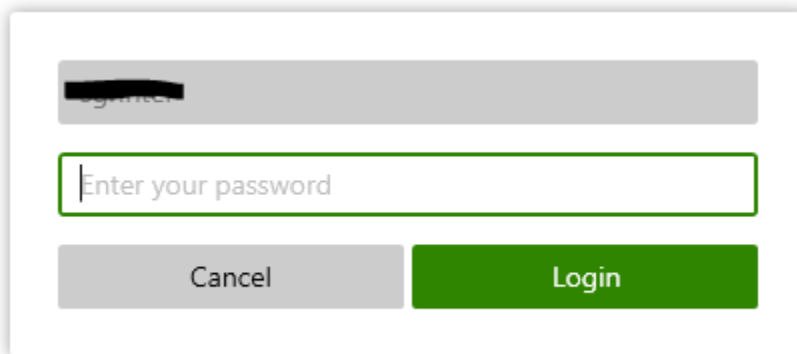
Cancel Login

This screenshot shows a Duo challenge dialog box. The title is "Duo two-factor login for [redacted]". It asks the user to "Enter a passcode or select one of the following options:" and lists three options: "1. Duo Push to XXX-XXX-6463", "2. Phone call to XXX-XXX-6463", and "3. SMS passcodes to XXX-XXX-6463 (next code starts with: 2)". Below the list is a label "Passcode or option (1-3):" and a text input field with the placeholder "Enter your next code". At the bottom are "Cancel" and "Login" buttons.

3. In the input field you may enter a Duo factor option:

1 or push	Perform Duo Push authentication. You can use Duo Push if you've installed and activated Duo Mobile on your device.
2 or phone	Perform phone callback authentication.
3 or SMS	Send a new batch of SMS passcodes. Your authentication attempt will be denied. You can then authenticate with one of the newly delivered passcodes.
A numeric passcode	Log in using a passcode, either generated with Duo Mobile, sent via SMS, generated by your hardware token, or provided by an administrator. Examples: "123456" or "2345678".

4. You may be prompted to enter your JPS password a second time.



The image shows a login dialog box with a white background and a light gray border. At the top, there is a gray rectangular area containing a blurred image of a person's face. Below this is a white input field with a green border and the placeholder text "Enter your password". At the bottom of the dialog, there are two buttons: a gray "Cancel" button on the left and a green "Login" button on the right.